

Terms & Conditions

In these Terms & Conditions:

- “Club” means Eastwood Golf Club.
- “Client” means the individual, organisation or entity making the booking.
- “Event” means the function to be held at the Club.
- “Premises” means Eastwood Golf Club, including all function spaces and surrounding areas.
- “Agreement” means these Terms & Conditions together with the completed booking form and any written correspondence issued by the Club.

Binding Agreement

- These Terms & Conditions constitute a binding agreement between the Club and the Client upon receipt of the required deposit.
- No variation to this Agreement shall be valid unless agreed to in writing by authorised Club Management.

General Conditions of Hire

- The Club does not permit 18th birthday parties under any circumstances.
- Room hire is limited to a maximum duration of five (5) hours unless otherwise agreed in writing.
- Access to the function space is permitted no earlier than two (2) hours prior to the scheduled Event start time, unless otherwise approved.
- The Client agrees to comply with all Club policies, licensing requirements and reasonable directions of staff at all times.

Booking & Deposit

- A non-transferable deposit of \$500 is required to secure the booking.
- A booking is not confirmed until:
 - the deposit has been received in cleared funds; and
 - the booking form has been completed to the satisfaction of the Club.
- The deposit will be applied toward the final invoice for the Event.

Cancellations

- In the event of cancellation by the Client:
 - More than 30 days prior to the Event: the deposit will be refunded only if the Club is able to secure an alternative booking for the same date.
 - Within 30 days of the Event: the deposit will be forfeited, even if the date is not rebooked.
 - Within 14 days of the Event: the deposit will be forfeited in full.
- The Club reserves the right to cancel the Event in circumstances beyond its control (see Clause 14).

Responsible Service of Alcohol

- The Club operates in accordance with all Responsible Service of Alcohol (RSA) legislation.
- The Club reserves the right to refuse service of alcohol to any person who is intoxicated or behaving inappropriately.
- The Client acknowledges that the Club's RSA obligations override any Event arrangements.

Planning & Event Requirements

- All Event details, including menu selections, service requirements and logistics, must be finalised no later than fourteen (14) days prior to the Event.
- The Client is responsible for ensuring all information provided is accurate and complete.
- The Club will not be liable for any inability to deliver services resulting from late or incomplete information.

Food & Beverage

- All food and beverages consumed on the Premises must be supplied by the Club.
- No external food or beverages are permitted unless expressly authorised in writing.
- Approved celebration cakes will incur a service fee.

Final Numbers & Payment

- Final guest numbers, dietary requirements and menu selections must be confirmed fourteen (14) days prior to the Event.
- The Club does not guarantee acceptance of any changes to menu selections or final guest numbers within fourteen (14) days of the Event, and such requests remain at the sole discretion of the Club.
- The Club reserves the right to cancel the Event if deposit payment is not received within the required timeframe.
- Final payment of invoice which is issued post event is due within seven (7) days of receiving the invoice.
- Public holidays attract a fifteen percent (15%) surcharge on food, drinks and room hire.

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Security & Entry

- The Club reserves the right to require security personnel at its sole discretion.
- Security services are charged per guard, per hour, with a 30-minute additional window either side of your event time. Estimated costs for this service will be provided if necessary.
- The Club reserves the right to refuse entry, remove or exclude any person without liability.
- The Club may require guests to present valid identification as a condition of entry, depending on event.

Decorations & Use of Premises

- No decorations, signage or fixtures may be attached to walls, ceilings or fittings without prior written approval.
- Confetti, glitter, smoke machines and open flames (including candles) are prohibited.
- The Client is responsible for the removal of all decorations at the conclusion of the Event unless otherwise agreed.

Event Overtime

- Any extension beyond the agreed hire period is subject to availability and prior approval. Additional charges may apply for extended use of the Premises and staffing.

Damage, Liability & Indemnity

- The Client is liable for any loss or damage to the Premises or Club property caused by the Client or their guests.
- The Client indemnifies the Club against any claims, loss, damage or liability arising from the Event, except where caused by the Club's negligence.
- The Club accepts no responsibility for loss, theft or damage to personal property brought onto the Premises.

Force Majeure

- The Club shall not be liable for any failure or delay in performance of its obligations where such failure arises from events beyond its reasonable control, including but not limited to:
 - extreme weather;
 - government restrictions;
 - emergencies; or
 - utility failures.
- In such circumstances, the Club will endeavour to reschedule the Event where possible but shall not be liable for any associated costs incurred by the Client.

Termination

- The Club reserves the right to terminate the Event without refund where:
 - these Terms & Conditions are breached;
 - payment obligations are not met;
 - guest behaviour is deemed unsafe, unlawful or inappropriate.

Acceptance

By paying the required deposit and proceeding with the booking, the Client acknowledges that they have read, understood and agree to be bound by these Terms & Conditions.